

VENTRILOQUIST COURT®'S CUSTOMER PRIVACY POLICY

Information Collected

To fulfil your order, you must provide Ventriloquist Court® with certain information, such as your name, email address, postal address, choice of payment method [rest assured that your credit card details as processed by Paypal is not shared with Ventriloquist Court®], and the details of the product that you're ordering. In addition, you will also need to provide extra personal information for custom orders (such as your measurements etc) and your phone number for orders over \$150 AUD. Your phone number will be used to update your customs form only, and never to be used to contact you for marketing purposes.

Why Your Information is Needed, and How Ventriloquist Court® Will Use It

Ventriloquist Court® relies on a number of legal bases to collect, use, and share your information, including:

- * as needed to provide services, such as when your information is used to fulfil your order, to settle disputes, or to provide customer support;
- * when you have provided your affirmative consent (which you may revoke at any time), such as by signing up to Ventriloquist Court®'s mailing list [which you can only opt into by visiting Ventriloquistcourt.com and filling out your information via the mailing list sign up form there];
- * if necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your purchases if required by tax law; and as necessary for the purpose of Ventriloquist Court®'s legitimate interests, if those legitimate interests are not overridden by your rights or interests, such as 1) providing and improving Ventriloquist Court®'s services. Ventriloquist Court® will use your information to provide the services you requested and in Ventriloquist Court®'s legitimate interest to improve its customer services; and 2) Compliance with the Paypal's Seller Policy and Terms of Use. Ventriloquist Court® will use your information as necessary to comply with seller obligations under Paypal's Seller Policy and Terms of Use.

Information Sharing and Disclosure

Information about Ventriloquist Court®'s customers is important to the business. Your personal information is shared for very limited reasons and in limited circumstances, as follows:

* Paypal. Ventriloquist Court® shares information with Paypal as necessary to provide you services and to comply with seller obligations under both the Paypal Seller Policy and Terms of Use.

* Service providers. Ventriloquist Court® engages certain trusted third parties to perform functions and provide services to Ventriloquist Court®, such as delivery companies. Your personal information will be shared with these third parties, but only to the extent necessary to perform these services.

* Compliance with laws. Ventriloquist Court® may collect, use, retain, and share your information if it is reasonably necessary to: (a) respond to legal process or to government requests; (b) enforce Ventriloquist Court®'s agreements, terms and policies; (c) prevent, investigate, and address fraud and other illegal activity, security, or technical issues; or (d) protect the rights, property, and safety of Ventriloquist Court®'s customers, or others.

Data Retention

Ventriloquist Court® retains your personal information only for as long as necessary to provide you with services and as described in Ventriloquist Court®'s Privacy Policy. However, this information may need to be retained to comply with Ventriloquist Court®'s legal and regulatory obligations, to resolve disputes, and to enforce any agreements. Your data is generally kept for the following time period: 5 years.

Transfers of Personal Information Outside the EU

Ventriloquist Court® does not transfer its customers' personal information outside of the EU.

Your Rights

If you reside in certain territories, including the EU, you have a number of rights in relation to your personal information. While some of these rights apply generally, certain rights apply only in certain limited cases. These rights are described as below:

* Access. You may have the right to access and receive a copy of the personal information Ventriloquist Court® holds about you by contacting costume and fashion designer Rai Keodara (founder of Ventriloquist Court®) using the contact information below.

* Change, restrict, delete. You may also have rights to change, restrict Ventriloquist Court®'s use of, or delete your personal information. Absent exceptional circumstances (like where your data must be stored for legal reasons), Ventriloquist Court® will generally delete your personal information upon request.

* Object. You can object to (i) Ventriloquist Court®'s processing of some of your information based on Ventriloquist Court®'s legitimate interests and (ii) receiving marketing messages from Ventriloquist Court® after providing your express consent to receive them. In such cases, Ventriloquist Court® will delete your personal information unless there are compelling and legitimate grounds to continue using that information or if it is needed for legal reasons.

* Complain. If you reside in the EU and wish to raise a concern about Ventriloquist Court®'s use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local data protection authority.

How to contact Ventriloquist Court® for data protection queries

For purposes of EU and other regional data protection law, I, Rai Keodara of Ventriloquist Court®, am the data controller of your personal information. If you have any questions or concerns, please fill out the online contact form via <https://ventriloquistcourt.com/contact/> or send an email to ladyofteacouture@outlook.com